



## FREQUENTLY ASKED QUESTIONS

### **Q: What is the cost of the OrthoCor Active System?**

**A:** Pricing varies depending on the treatment and coverage. Please contact OrthoCor Medical at 877-678-RELIEF (7354) for pricing.

### **Q: Is the OrthoCor Active System FDA approved?**

**A:** The OrthoCor Active System is FDA cleared for adjunctive use in the palliative treatment of post-operative pain and edema in superficial soft-tissue. It is also used to treat patients with muscle and joint aches and pain associated with overexertion, strains, sprains, and arthritis.

### **Q: How can I obtain the OrthoCor Active System?**

**A:** The OrthoCor Active System may be purchased through your workers comp physician, or directly from OrthoCor with a prescription.

### **Q: What type of pain does the OrthoCor Active System treat?**

**A:** The following conditions have been successfully treated using the OrthoCor Active System: post-operative pain, chronic pain, arthritis, swelling, strains and sprains.

### **Q: How does PEMF work to reduce the pain and edema?**

**A:** PEMF is a low-level, time varying electromagnetic field that has been proven to effectively reduce pain and edema (swelling) in superficial soft tissue. PEMF helps to activate the body's natural anti-inflammatory and recovery response.

### **Q: Is the device covered by insurance?**

**A:** OrthoCor has national coverage with workers' compensation insurers. The OrthoCor Active System is also eligible for Flex & HSA. Please contact us at 877-678-RELIEF (7354) with additional questions.

### **Q: What are OrthoPods?**

**A:** OrthoPods are single-use treatment packets that activate the PEMF therapy. Each OrthoCor Active System comes with a 15-treatment supply of OrthoPods.

### **Q: Are there different sizes?**

**A:** Yes there are different sizes for each OrthoCor Active System product. You will need to provide measurements to get the right fit.

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**Q: How do I determine my size?**

**A:** Please refer to the sizing chart attached in the Patient Guide.

**Q: Why do patients need a prescription to purchase the OrthoCor Active System?**

**A:** The OrthoCor Active System is a Class III medical device and per FDA regulations, it must be sold by or on the order of a licensed health care practitioner.

**Q: Does the OrthoCor Active System use batteries?**

**A:** The OrthoCor Active System uses a rechargeable battery and comes with an adapter to recharge it.

**Q: How long does the therapy last?**

**A:** Each therapy session lasts 2 hours. The device will automatically shut off after the 2-hour therapy has completed.

**Q: Can I try it before I buy it?**

**A:** OrthoCor Medical does not offer trials.

**Q: What is the warranty?**

**A:** The OrthoCor Active System has a one-year manufacturer's warranty on any defects.

**Q: What is the return policy?**

**A:** OrthoCor does not accept returns nor offer refunds for purchased products. However, the OrthoCor Active System has a one-year limited warranty for manufacturing defects.

**Q: What are the indications for use?**

**A:** The OrthoCor Active System is indicated for adjunctive use in the palliative treatment of post-operative pain and edema in superficial soft tissue. It is also used to treat patients with minor muscle and joint aches and pain associated with overexertion, strains, sprains, and arthritis.

**Q: How do I find out information about ordering?**

**A:** Please email [care@orthocormedical.com](mailto:care@orthocormedical.com) or call 877.678.RELIEF (7354) for information regarding your order.